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TRANSPORT

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AWARDS 2020

Irish Haulier of the Year 2020

Rewarding Best Practice



'Have your Team beam at the Fleet Transport Awards - Enter on-line today'

in association with **Rosslare Europort**

Rosslare Europort

GALA DINNER

Thursday 10 October 2019

Citywest Hotel, Dublin



Údarás Um Shabháilteacht Ar Bhóithre
Road Safety Authority

FLEET TRANSPORT AWARDS

Irish Haulier of the Year 2020

The leading Awards Programme for the Irish Road Transport and Haulage Industry

Fleet Transport in association with Rosslare Europort, is delighted to announce the launch of its 2020 Awards programme with 17 qualifying categories this year. If you are a Road Transport Operator in Ireland, however big or small, you are eligible to enter the awards. The simplest way to enter the awards is online at www.fleet.ie. Alternatively a hardcopy application can be downloaded from www.fleet.ie

The Fleet Transport Awards 2020, celebrating excellence in the road transport industry, will take place on Thursday 10 October 2019 at Citywest Hotel, Dublin. In addition to numerous awards recognising all areas of the industry, the 'Irish Haulier of the Year 2020' and the 'Irish Truck of the Year 2020' awards will be presented at this national event, bringing together commercial vehicle brand distributors and road transport operators operating the length and breadth of Ireland.

For the past number of years this awards ceremony has received the support of the industry, not just from the leading operators in the country, but also from small relatively unknown firms, demonstrating that companies of all types and sizes are recognised and awarded. Whether you operate or manage a large, medium or small sized company your application will be welcomed. This is the only awards programme that is truly supported by the whole transport industry.

Why Enter?

Winning an award **will** have a direct commercial impact on your business by not only retaining existing clients, but also in securing new business. In the current economic climate it is more important than ever to differentiate your company from the competition and a **Fleet Transport Award** is an independent stamp of approval, which is highly valued by customers.

Entering the awards is also the **best** way to demonstrate your company's commitment to the specific area of the road transport industry in which you operate and to be associated with management excellence and best practice. Companies that reach the finalist stage will gain **extensive** recognition and profile building opportunities during 2020 and beyond through Ireland's leading commercial vehicle magazine, **Fleet Transport, website, ezine and social media**. Again this year the category winners will be supplied with logos and photographs for their own promotional purposes.

What category can my company enter?

- National Haulier of the Year
- International Haulier of the Year
- Own Account Transport Operator of the Year
- Owner Driver Haulier of the Year
- Regional Transport Operator of the Year
- Best Van Fleet Award
- Best Livery Award
- Best Safety Practice Award
- Innovation Award
- Environment Award
- Fleet/Transport Manager of the Year
- Women in Transport Award
- Excellence in Warehousing & Product Handling
- Customer Service Excellence Award
- Technician of the Year
- Best On-Line Transport Company Award
- Services to the Transport Industry Award

You may enter as many of the following categories as you wish. A full description of each category is included on the attached Application Form.

The overall title of Irish Haulier of the Year 2020, sponsored by Rosslare Europort, will be selected from one of the category winners.

What do I need to do now? 3 simple steps!

There are 3 simple steps in the entire process to complete your submission.

STEP 1 - Enter online

The easiest way to enter is online at www.fleet.ie which takes approximately 5 minutes. Alternatively complete the attached form.

STEP 2 - Submission

After receipt of your entry form you will receive a number of questions related to the category/categories which your company has entered into. All information submitted as part of this process is handled in the strictest confidence and is protected under the Data Protection Act.

STEP 3 - Important dates for your diary

Please reserve the following dates in your diary now:

- 8 & 9 July - Interviews - Johnstown Estate, Enfield.
- Finalists will be announced in the September edition of Fleet Transport.
- 10 October - Fleet Transport Awards Gala Dinner, Citywest Hotel, Dublin.

Questions? if you would like to discuss any aspect of the process please contact our Awards Team at:

E-mail: awards@fleet.ie or telephone +353 86 1451330 | +353 94 9372819.

Award Categories

NATIONAL HAULIER OF THE YEAR (sponsored by Volvo Trucks)



This category is open to operators that transport goods within Ireland and are registered in the Irish Republic. Companies will need to show the active measures they have taken to improve service levels and to grow the company, in both quality and profitability. The judges will be looking for all-round commitment to good business practice led by a commercially minded individual.

INTERNATIONAL HAULIER OF THE YEAR (sponsored by Thermo King)



Open to Irish registered hauliers that transport goods internationally. Details of vehicle fleet and type of contracts undertaken should be outlined. If there are depots overseas, please state so, and detail measures taken in terms of driver and load security when overseas. Adhering to European/International legislation is also a key consideration within this category.

OWN ACCOUNT TRANSPORT OPERATOR OF THE YEAR (sponsored by Mercedes-Benz Commercial Vehicles)



Entrants must operate their own fleet of vehicles to distribute their own goods. Companies will need to show the active measures they have taken to improve service levels and to grow the company, in both size and profitability. Judges will focus on investments or improvements made to increase efficiency of the distribution sector of your business/production facility.

OWNER DRIVER HAULIER OF THE YEAR (sponsored by MAN Truck & Bus)



Operators of own vehicle(s) as an owner-driver are eligible to enter this category. History of involvement in business and type of work undertaken must be outlined as well as vehicle details. National, International and Regional hauliers can be in contention for this award. Details of vehicle fleet should also be outlined together with service and maintenance routine.

REGIONAL TRANSPORT OPERATOR OF THE YEAR (sponsored by Applegreen)



This category is open to operators who transport goods within a specific region of Ireland, operating a specific fleet of vehicles for local distribution. High levels of customer service together with efficiency and reliability are key factors here. If a member of a network, please state. Details of types of vehicles as well as service and maintenance routine should be outlined. Highlight any special areas of service provided.

Best Van Fleet Award (sponsored by Peugeot)



This award sets out to recognise companies which operate a number of light commercial vehicles and consistently demonstrate best practice in their operation. As the van sector includes a large number of companies who are not primarily engaged in transport, there is great scope to include companies who use light commercials to provide services to their customers or end users. Outline any special or specific equipment fitted to the vehicles.

BEST LIVERY AWARD (sponsored by ORBCOMM)



A good corporate image can be achieved through stylish and modern livery on operators' vehicles. These mobile advertising billboards can impress both the customer and public alike and do a lot to increase levels of professionalism within the company. Not only are clean, effective graphics and colour schemes required here, but the condition of the vehicle carrying the livery is also up for consideration when the marks are allocated. Details on how the corporate image supports the business objectives/strategy is also key in this category.

BEST SAFETY PRACTICE AWARD (sponsored by Health & Safety Authority)



Companies entering this category should show evidence that their company embraces safety as a culture and provides the same resources to it as all other activities in the organisation.

An active safety management system which includes Hazard Identification and Risk Assessment must be in operation for all the company's activities. Investment in safety procedures through implementation of staff training or safety items must be outlined.

INNOVATION AWARD (sponsored by easytrip)



The Innovation category seeks entrants who can demonstrate that their ideas have made a genuine difference to their company, resulting for example in either profitability, a new or altered business process within the company or changes in the products and services provided.

Companies that have entered new sectors/markets or have introduced a new product should enter this category.

ENVIRONMENT AWARD (sponsored by Gas Networks Ireland)



Companies will need to demonstrate how they have developed environmental impact assessments and environmental statements to meet planning, transport and other environmental consent requirements. Increases in efficiencies through reducing empty running, driver training, purchasing of Euro 6 or alternatively powered engines will prove your care of the environment as will recycling/waste disposal regime.

FLEET/TRANSPORT MANAGER OF THE YEAR (sponsored by Iveco in partnership with Emerald Truck & Van.)



Overseeing the efficient and safe operation of a fleet of trucks and their drivers are what the judges will look for here.

This person must demonstrate the highest levels of ability, professionalism and knowledge of fleet. Methods of reducing costs as well as knowledge of IT techniques in improving the day to day running of the business must also be detailed. Type of vehicles used and employment responsibilities should also be outlined.

WOMEN IN TRANSPORT AWARD (sponsored by TBC)

This category is designed to recognise women working in all areas of the transport and haulage industry. If you have achieved success in your area of expertise in the road transport industry, the judges will welcome an entry from you, whatever your position.

This category aims to recognise women who are positive role models in the industry to encourage more women to see the haulage industry as a worthwhile career. The judges will look for innovation, enthusiasm and dedication in what is often perceived as an unattractive industry by women.

Best On-Line Transport Company Award –
(sponsored by TBC)

This category promotes good web design from a user's experience (or UX). How well the transport company presents itself on the web, how easy it makes itself found and what information it provides to customers will also be taken into account. Other aspects which will be taken into consideration will be Website functionality; Website Best Practice; Social Media; Website User Experience.

EXCELLENCE IN WAREHOUSING & PRODUCT HANDLING (sponsored by Combilift)



CUSTOMER SERVICE EXCELLENCE AWARD
(sponsored by Valero Marketing Ireland Limited)



This category offers an opportunity to a broad range of operators in the transport, storage and handling of products. It is open to companies such as hauliers, own account, distribution, freight consolidation, forwarding and logistics specialists. The judging panel will assess policies and procedures covering aspects of this specialist sector including history, customer relationship management, security, Health & Safety, HR & Training and care for the environment.

The 'Customer Service Excellence' award recognizes specific accomplishments in customer service, whether they are achievements by an individual, a team, or a department. The judges will look for evidence of the effort and impact of excellent customer service on the customer and business. Training and demonstrable commitment of the company to customer service will be an added bonus in this category. Customer testimonies will also be of benefit.

Technician of the Year
(sponsored by Renault Trucks)



SERVICES TO THE TRANSPORT INDUSTRY AWARD
(sponsored by Close Brothers Commercial Finance)



Entrants in this category must have completed an apprenticeship and have a minimum of one year's experience. Entrants should be fully competent in the servicing/repair of commercial goods/passenger vehicles to the highest manufacturer standards. As well as technical competence in the mechanics of a vehicle, entrants must have a thorough knowledge of the electrical and electronic components of a vehicle and be comfortable with using the latest diagnostic equipment to identify and rectify faults.

Any individual who has made a significant contribution to the transport industry can be nominated in this category. Those who have helped to raise standards or are actively involved in campaigns on behalf of the transport industry will be acknowledged with this award. It is open to nominees of all ages not just those who have completed a life time of service.

Fleet Transport Awards 2020 Irish Haulier of the Year

Entry Form



Name:

Position:

Company Name:

Company Address:

Telephone: Mobile:

Email: Website: No. of Vehicles:

Category Entering - please tick boxes

- | | |
|---|---|
| <input type="checkbox"/> National Haulier of the Year | <input type="checkbox"/> Innovation Award |
| <input type="checkbox"/> International Haulier of the Year | <input type="checkbox"/> Environment Award |
| <input type="checkbox"/> Own Account Transport Operator of the Year | <input type="checkbox"/> Fleet/Transport Manager of the Year |
| <input type="checkbox"/> Owner Driver Haulier of the Year | <input type="checkbox"/> Women in Transport Award |
| <input type="checkbox"/> Regional Transport Operator of the Year | <input type="checkbox"/> Excellence in Warehousing & Product Handling |
| <input type="checkbox"/> Best Van Fleet Award | <input type="checkbox"/> Customer Service Excellence Award |
| <input type="checkbox"/> Best Livery Award | <input type="checkbox"/> Technician of the Year |
| <input type="checkbox"/> Best Safety Practice Award | <input type="checkbox"/> Best On-Line Transport Company Award |
| | <input type="checkbox"/> Services to the Transport Industry Award |

'I have read and understood the terms and conditions of entering the **Fleet Transport Awards 2020**'

Signature:

Please send completed Entry Form plus additional material by Friday 7 June 2019 to Competition Secretary, **Fleet Transport Awards 2020**, D'Alton Street, Claremorris, County Mayo. Alternatively it is much simpler and quicker to enter online at www.fleet.ie
Tel: 094 93 72819 Email: awards@fleet.ie

Terms & Conditions:

- Any licensed Haulier or Own Account Transport Operator is eligible to enter in the Fleet Transport Awards 2020, established to honour excellence in operation or services to the transport industry.
- Entries must be received by Friday 7 June 2019 and will not be returned. There is no entry fee.
- All entries will be treated in strict confidence and are judged by a panel of experts from the industry.
- Confirmation of receipt of entries will be sent out to all applicants.
- The completed entry form can be accompanied by a 1000 word document outlining further details on your company and its operations. Photographs and customer testimonials can be included.
- The finalists will be published in the September edition of Fleet Transport Magazine.
- Shortlisted candidates will be called for interviews on 8 & 9 July 2019. A five minute video or Powerpoint presentation, although not essential, will be welcomed on the day of the interview.
- Presentation of the prizes will take place on Thursday 10 October 2019 at the Fleet Transport Awards Gala Dinner at Citywest Hotel, Dublin.
- The decision of the Adjudication Panel is final and no correspondence will be entered into afterwards.